

EMAIL AND FILE SECURITY SUITE  
WITH



D A T A S H E E T

## Email and File Security Suite with RMail® for Zimbra

RMail for Zimbra Feature Summary	Included	Z-Basic	R-365	Standard	Business	Enterprise	Gateway
<b>Email Encryption</b>							
Encrypt Automatic – Preferred Secure Transmission	✓	✓	✓	✓	✓	✓	
Encrypt RPX – Forced Message Level Encryption	✓	✓	✓	✓	✓	✓	
Certified Audit-Ready HIPAA Email Data Privacy Proof				✓	✓	✓	
Encryption Compliance Training Reports					✓	✓	
Content Based Encryption Automation (Keyword)							+
<b>Track &amp; Prove – Registered Email™ Service</b>							
Registered Email™ Certified E-delivery Proof	✓	✓	✓	✓	✓	✓	
Email Open Tracking	✓	✓	✓	✓	✓	✓	
Email Timestamped Content Proof	✓	✓	✓	✓	✓	✓	
File Share Download Tracking	✓	✓	✓	✓	✓	✓	
Auditable Forensic Delivery Tracking, Content Reconstruct	✓	✓	✓	✓	✓	✓	
<b>E-Signatures</b>							
Send Documents for E-signoff	✓	✓	✓	✓	✓	✓	
Multi-Party Sign-off		✓	✓	✓	✓	✓	
Send for Sequential E-Signoff					✓	✓	
Encrypted E-Sign Process					✓	✓	
Verifiable E-Sign Audit Trail					✓	✓	
Form Field E-sign Tags (RForms Automation)						✓	
<b>Large File Sharing</b>							
Auto-purge at 14-days	✓	✓	✓	✓	✓	✓	
Certified Delivery and Download Tracking	✓	✓	✓	✓	✓	✓	
One-Time Online Download Folder	✓	✓	✓	✓	✓	✓	
Encrypted File Sharing					✓	✓	
Up to 200 MB per Transfer					✓	✓	
Up to 1 GB per Transfer						✓	
Auto-purge Variable, Download Expiration (1-90 days)						✓	
<b>Task Management</b>							
SideNote® Email Collaboration	✓	✓	✓	✓	✓	✓	
Client/Reference Code Filing						✓	
<b>Reporting</b>							
Online Account Administration					✓	✓	
Custom Reports and Scheduled Report Delivery						✓	
<b>Email Security</b>							
Anti-Whaling Email Imposter Protection	✓	✓	✓	✓	✓	✓	
DigitalSeal® Sender Authentication						✓	
Native Content Policy Engine (DLP)							+
Content Inspection, Auto-Route Encrypted							+
Content Inspection, Auto-Route E-Delivery Proof							+
Content Inspection, Auto-Route E-Sign							+
Anti-Spam, Anti-Virus, Anti-Spyware, Anti-Ransomware							+
<b>Fair Use Policy</b>							
Sending Limit Messages Per User per Month	5	40	100	200	500	1,000	
<b>Price Per User Per Month</b>							
1-25 users - multiple user discounts, price/user/month	\$0	\$5	\$7	\$15	\$25	\$35	see "c"
26-50 users - multiple user discounts, price/user/month				\$13.95	\$23.25	\$32.55	see "c"
51-100 users - multiple user discounts, price/user/month				\$13.05	\$21.75	\$30.45	see "c"
101-200 users - multiple user discounts, price/user/month				\$12.30	\$20.50	\$28.70	see "c"
201-300 users - multiple user discounts, price/user/month				\$11.25	\$18.75	\$26.25	see "c"
301-500 users - multiple user discounts, price/user/month				\$9.75	\$16.25	\$22.75	see "c"
501-1,000 users - multiple user discounts, price/user/month				\$8.25	\$13.75	\$19.25	see "c"
1,000+ discounts				Contact us for special plans and discounts			

**Notes:**

- a. Plans can be unique per user group (i.e. a company with 100 users may have some users with the Included Plan and others a Business Plan).
- b. Shared volume plans (not shown here) may be purchased and have features included in the Business Plan category.
- c. Gateway features may be added to Standard, Business, or Enterprise orders with more than 10 users, or Shared1K or larger plans. Cost is recurring service fee total plus 10% and \$1,000 one-time set-up fee.
- d. See [Fair Use Policies](#) for all plan parameters and use limits.

## SERVICE DESCRIPTIONS

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### Included, Basic, Personal & Standard Plan Features

- **Encrypt:** Easily encrypt sensitive emails and attachments for security or regulatory compliance. Includes a one-click encrypted reply option for recipients. Automatically detects and delivers with the simplest user experience for each recipient and provides a toggle option to maintain encryption inside each recipient's inbox. Provides auditable proof of data privacy compliance on a message-by-message basis.
- **Track & Prove:** Track, prove and certify your important emails by sending them as **Registered Email™** messages. Includes timestamped proof of delivery with proof of message body and attachment content. Know precisely when your email has been delivered with open tracking.
- **E-Sign:** Accelerate legally-binding signoff on documents and agreements with simple-to-use electronic signature features. Attach any document and send for recipient e-signoff, with no need to configure the document online. (See [RSign](#) for advanced online e-signature and automation services).
- **Secure Large File Transfer:** Simply attach large files and send from your email compose pane. With RMail, you may attach and send large files up to hundreds of megabytes per transmission, with options to encrypt. There is no need to visit online portals to create and share folders; there is no need to invite others to have access to your main file repositories. RMail automatically creates a one-time online folder per send for each recipient to retrieve files, and auto-purges the data after a selectable period of time to optimize security and compliance.
- **SideNote:** Insert private notes into an email visible only to Cc'd/Bcc'd recipients, to provide copied recipients with private context as to why they have been copied on the original message.
- **Auditable Tracking and Verifiable Proof:** A Registered Receipt™ email record is automatically generated and returned to the sender with every RMail message sent, to provide the sender verifiable and auditable proof of who said what when, who agreed to what when, or fact of data privacy compliance.

**Business Plan Features:** *Includes all Standard Plan features optimized for power users, plus online admin console.*

- **Power Users:** Optimized for higher volume senders.
- **Reporting Online:** View service use volume by user, by feature, by date range, by delivery status or by message element.
- **Custom Report Delivery:** Create custom use reports and schedule automated encrypted delivery in a variety of formats.
- **Productivity Enhancements:** Adjust advanced settings such as e-sign order for signoff (i.e. sequential signing where one person has to complete the signing process before the next person is invited to signoff), form field e-sign tags, larger file transfer limits (up to 1 GB per transmission) or length of time large file transfer data remains available for recipients, and more.

**Security Gateway Features:** *The RMail Security Gateway adds policy-based email encryption and much more, as an add-on for designated RMail Business Per User Plans and RMail Shared Volume Plans.*

- **The RMail Security Gateway** is installed as an add-on to the customer messaging server environment such that inbound and/or outbound message traffic passes through. Automated encryption, e-sign, and e-delivery proof enforcement may be triggered based on sender, recipient, tags by user (e.g., adding "Secure" or "(R)" to the subject line), data classification tags, content inspection of messages or attachments, and combinations. The RMail Security Gateway also provides market leading messaging security including anti-spam, anti-virus, anti-spyware, anti-ransomware and other threat prevention scanning on in-and-outbound email traffic.

### Shared Volume Plan Features

- **Shared Service Volume License:** These plans include all Business Plan features with a shared service license for up to the designated number of users, sending up to the designated aggregate RMail message volume (total across all users), over the designated period of time (monthly, annual, or as used). These plans automatically replenish at the end of the period or if volume has been completed, upon re-order or upgrade.